



Tayside Garage
Doors

Here's what our customers are saying about us!

Very Helpful company,
willing to listen + give advice too

Very impressed with service from start to finish of the job. Work carried out fast and efficiently, friendly staff, very tidy in the job.

The service was very efficient and also friendly and polite. I was very pleased with the whole experience

From receiving the quote to the completion of the job, everything was dealt with very professionally. We are very pleased with the end result and would highly recommend the company to anyone

VERY PLEASED WITH
SERVICE PROVIDED.

FRIENDLY FAMILY RUN
COMPANY

Neat, tidy, efficient.

Work carried out when expected, quick and efficient workers. Left everything neat and tidy. Explained everything thoroughly.

Very happy with job and would recommend to others

Great local company
Easy to deal with,
nice staff, great job.
Would recommend, and use again myself

Very good service - came when they said they would and carried out repair same day

The two man team were both friendly and professional. Kept us up to date with the works as they progressed, checked we were happy before leaving. All in all a very good experience dealing with UPW company

So **why** choose us?

Established in 1993 serving Tayside and surrounding areas, so lots of experience!!

We are a **Dundee Trusted Trader** with a high average score of 9.6 out of 10. We would like 10 out of 10 so if you have any issues with the fit or the door call us and we can sort it out for you. We are always happy to hear from our customers.

We are also Which? Approved! We were invited last year to be **the only Garage Door supplier and installer in Scotland to be Which? approved!** We feel very lucky to get that well known accreditation.

We **care about our customers** – we don't just "fit and forget".

We pride ourselves in offering **the best products from the best manufacturers** in the industry; if they do not meet our high standards, they won't be supplied by us.

We offer a **5 year warranty** on our fitting, so if you call us with any issues, and we fitted your door, you won't have to pay our standard call-out fee! Not to mention if any parts are needed for your door they will most likely be covered under the manufacturer's warranty! How many tradesmen will offer this level of service?

We always listen to our customers, and so when we heard from some of you recently that paying all in one go can be tricky, we got our thinking caps on. From January 2015 we changed our policy, instead of paying in one lump sum, we will now only request half of your payment at the start of the job, and half when we're done!

We treat our customers how we would like to be treated – with **honesty and good communication**.

We offer **one call-out charge** for repairs, so should your repair take an hour, or three, it will still be that same price; we don't charge an hourly rate. Again, how many tradesmen offer that?

We **DO NOT give our customers the hard sell**. The price we give you will be our best price right from the start. We will not spend time convincing you to buy a garage door or any other product. We know buying a garage door or anything for your home is a considered purchase which is why we always send you a written quote after a site visit, allowing you to go over the options and the prices at your own pace.

We always treat our **customers as individuals**. Your garage door requirements may not be the same as your neighbours, friends and relatives, and most garage door openings vary in size quite often, even from the house next door.

We always ask what you use your garage for, be it a workshop, play room, for the car, a junk store etc. and how you hope to use it in the future, to try and gauge **what door would suit you best**. We would hate to sell you something you didn't need or want.

We are always **happy to give advice where needed**. So if you are getting a new garage built we can advise your builder on how best to do the floor, to provide your garage door with the best chance of weather proofing. We are more than happy to speak to you and your builder about your garage door needs. Even just to make sure the opening is big enough to fit your car in!

There is much more we can do for you, just ask!



Different doors for different purposes, how do you know what's right for you?

Did you know? Its more than just a door!

What is your garage used for? Is it store your car? Storage? Workshop? Playroom or a gym?

Our advice if storing your car you may not need your garage door to be insulated if its not attached to your home. This would be the same if you are using the garage for storage. If you are using the garage as a workshop, gym or playroom then consider an insulated garage door, this would help you out in the winter, should you have the heating on the condensation would build up on a non insulated door and not keep you warm either. You might also consider having windows in the garage door too.

How would you like to use your garage door? Would you like to open it manually? Would you like a remote control to open your door?

Our advice if your garage is attached to your house with a door leading in internally then we would say that an electrically operated garage door would be good for you. Saves you getting out the car in the pouring rain! If you are finding it hard lifting the garage door this would

be a good option to consider. If you are hardly using your garage and you don't need it for the car then manually opening the door maybe the best option for you.

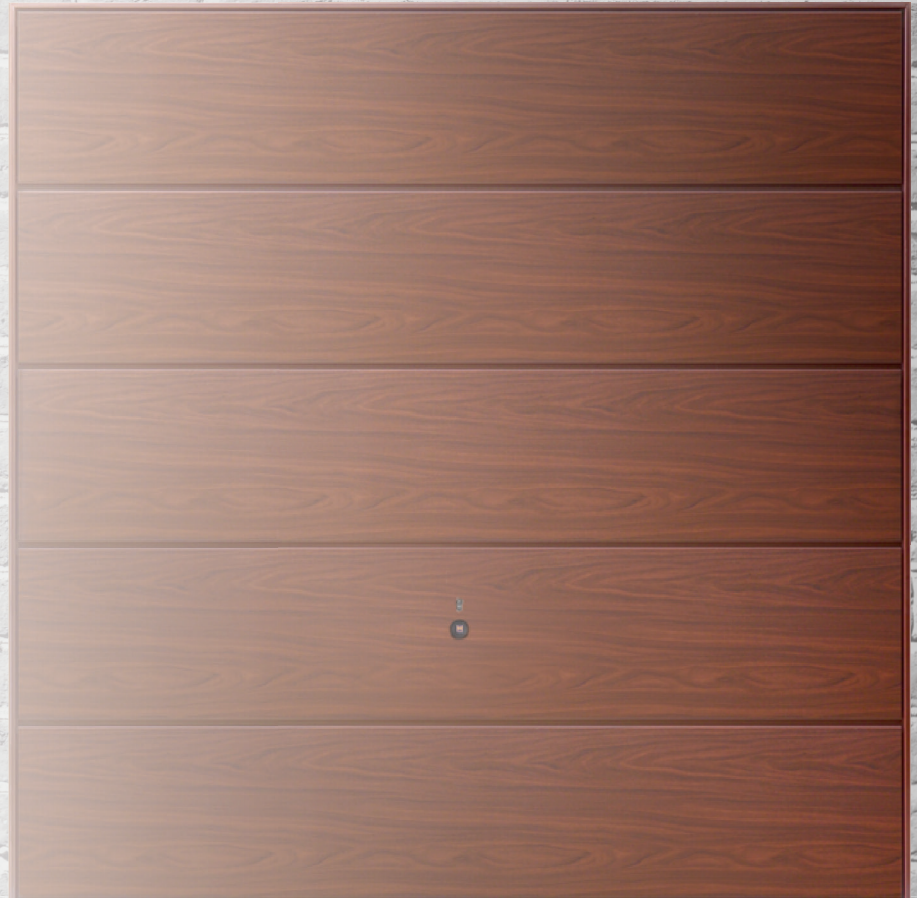
Do you need the garage door to be insulated? Not insulated?

Do you want windows in your garage door?

What colour to go for?

Other design details you may like to have?

You may well see some garage doors on the market at drop down prices, always ask if their products are CE marked ensuring the product is fully compliant with all European directives and regulations. All the suppliers we use and trust are CE marked.



Sectional Doors

These go up in 4 -5 panels hence the name.

Sectional doors are space-saving allowing you to park right in front of the door. These can also be fitted to any opening shape because they are fitted behind the opening. Changing an old up and over door for a sectional can give you more drive through width. Sectional doors are great for security and draft proofing as they are sealed on all sides. Sectional doors need little maintenance. These doors can be used manually or electrically.

Small-ribbed, Medium-ribbed, Large-ribbed, Georgian S-Panel designs, with many optional extras, colours, design elements, windows and surface finishes should you want a unique look.

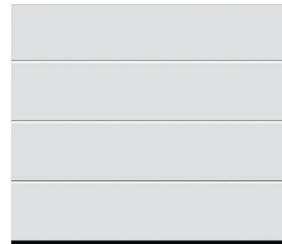
Two panel thicknesses, and a timber option, allow you to keep your home warm if the garage is attached or it can even allow your garage to be used as a functional gym/play room! If your garage is away from the house and you wish to use it in the traditional way, then there is a thickness to suit. If you're not sure, don't worry, we're here to make sure you make the right choice for your garage door!

We use Hormann for this product and they are a 4th generation family business in Germany. They have over 75 years experience and are number 1 in Europe for sales of garage doors. Their sectional doors have a 5 year warranty along with their electric operators. Only Hormann have anti-lift kit on their electric operator systems so uninvited guests barely stand a chance of getting in, even if there is a power cut!

Here are some images of our most popular doors, alongside the matching side doors, if you would like to see more options such as windows or details we can send you the manufacturers brochure.

15 preferred colours

Grey aluminium	RAL 9007
White aluminium	RAL 9006
Terra brown	RAL 8028
Clay brown	RAL 8003
Ochre brown	RAL 8001
Window grey	RAL 7040
Light grey	RAL 7035
Stone grey	RAL 7030
Anthracite grey	RAL 7016
Fir green	RAL 6009
Moss green	RAL 6005
Pigeon blue	RAL 5014
Steel blue	RAL 5011
Ruby red	RAL 3003
Light ivory	RAL 1015



Large Ribbed Sectional



Medium Ribbed Sectional



Small Ribbed Sectional



S Panel Sectional



Dark Oak



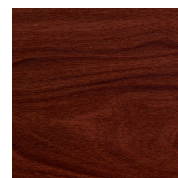
Golden Oak



Night Oak



Winchester Oak



Rosewood



Titan Metallic



Supramatic Operator



Promatic Operator



Aluminium Handset



Akku Battery and Solar Panel



Handset Colours

Up and Over

this goes up in one large leaf of metal.

These are the good old traditional garage door that many homes have had on their garages for years. There are two variations, canopy (this is the door that when its open it has an overhang that looks much like a sun canopy), this garage door type is good if you need no insulation and no electric operation. If you have a canopy garage door at the moment and would like it to be electrically operated then we would need to put a canopy bow arm on the door allowing the operator to pull it up and down. The other type is a retractable (the gearing is down the sides of the door) this door is especially good if you would like to put an electric operator on and if you don't need insulation. These up and over doors are available in steel, GRP and timber and in many designs.

Here are some images of our most popular doors, some matching side doors as also available, if you would like to see more options or details we can send you the manufacturers brochure.



Vertical, Horizontal and Ilkely are available in the colours shown in all sizes.



Dark brown
RAL 8028



Light blue
RAL 5005



Steel blue
RAL 5011



Green
RAL 6005



Red
RAL 3003



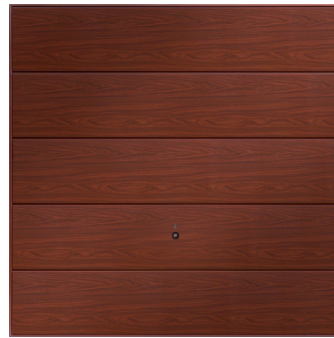
Black
RAL 9005



Georgian also available in Golden Oak and Rosewood



Georgian with windows



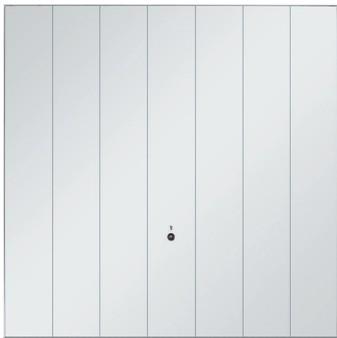
Horizontal Rosewood also in Golden Oak



Countess white only



Caxton white only



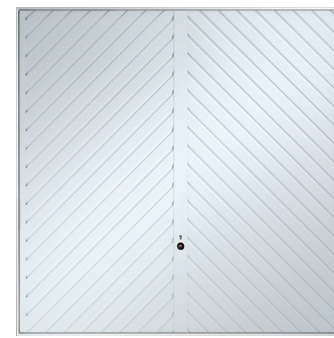
Elegance white only



Finesse white only



Vertical Golden Oak also in Rosewood



Countess white only



Marquess also available in Golden Oak and Rosewood

Colour choices for up and over



Dark brown
RAL 8028



Light blue
RAL 5005



Steel blue
RAL 5011



Green
RAL 6005



Red
RAL 3003



Black
RAL 9005

Roller Garage Doors

These Garage Doors are ideal if you want to park in front of the garage door, and if you want to utilise as much wall and ceiling storage space in your garage as you can. Roller doors are available in insulated, with electric as standard and non insulated and you can have this as manual or electric.

The design for the insulated roller is based on a lath design, with the option to add windows and because the supplier we use for this door has a paint factory you have the optional extra of having any colour you want! They also do 13+ standard paint finishes, a Golden Oak finish and a Rosewood finish. These doors are made of aluminium sheets sandwiched with insulating core in between. There are a number of handset choices and you can even control your door with a mobile phone! There is even an option put lights above your door or add an alarm if you want to. If you are short on head room there is an option to suit in the insulated roller door. Just ask for manufacturers brochure for more info.

The non insulated roller door option is a continuous curtain of metal and this is of a small ribbed type design. The supplier we use for this makes the metal sheet at 0.5mm in thickness, allowing the flexibility it needs to roll up. These come in 13+ standard plastisol finished colours and Golden Oak and Rosewood foil. This is available in manual or electric.



front Doors

We supply and install Hormann front doors. These are all made to measure with multiple optional extras such as 12 point locking (5 point locking as standard), glazing variations (all shatterproof glazing), side elements, transom lights, handle choices, thicknesses in 46mm or 65mm as well as many colours and finishes. These doors have a high thermal insulation too, saving you energy. Your front door can even match the design of your sectional garage door! Whether its and ultra modern door your looking for or a traditional door Hormann have the right one for you!





What else do we do??

Garage Door Repairs and Garage Door Service

We can help to repair more minor faults, like a broken remote right up to a faulty garage door operator and can even replace your garage door should repair not be an option. Here is a handful of repairs our team does almost daily: broken cables, cones, springs, link arms and roller spindles, faulty handles, garage door locks, electric operators, hand transmitters/remote controls, electric gate operators, replacement batteries and hardware, installing replacement timber surrounds for both garage and side doors (to combat the problems of rotten timber surrounds).

We can make your garage opening bigger by co-ordinating with our trusted builders to take away the middle pillar and this would give you a more user friendly garage. This would always require a site visit from us and maybe our builder.

We can automate existing gates and even liaise with a local blacksmith for new gates should you want them too!

We supply and install Industrial doors whether its for your car dealership or your industrial building.

We also are able to supply and fit roller shutters, should you need these for commercial use such as shop windows, or domestic use for when your out of the country.

We can also provide your insurance company with a quote, and images of damage. We currently work with large insurance companies to carry out works whether it's a repair or renew.



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